- 1. Which of the following is NOT a measure of central tendency?
- a) Mean
- b) Median
- c) Mode
- d) Range

Answer: d) Range

Explanation: The range is a measure of variability, not central tendency. It represents the difference between the maximum and minimum values in a dataset.

- 2. Which distribution is commonly used to model continuous data in statistical quality control?
- a) Binomial distribution
- b) Poisson distribution
- c) Normal distribution
- d) Exponential distribution

Answer: c) Normal distribution

Explanation: The normal distribution is widely used in statistical quality control to represent continuous data due to its symmetrical bell-shaped curve.

- 3. What does the Central Limit Theorem state?
- a) The mean of a sample approaches the population mean as the sample size increases.
- b) The variability of a sample decreases as the sample size increases.
- c) The distribution of sample means approximates a normal distribution regardless of the population distribution, given a large sample size.
- d) The median of a sample is equal to the population median.

Answer: c) The distribution of sample means approximates a normal distribution regardless of the population distribution, given a large sample size.

Explanation: The Central Limit Theorem states that as the sample size increases, the distribution of sample means will approach a normal distribution, regardless of the population distribution.

- 4. Which chart is commonly used for monitoring the number of defects per unit in a process?
- a) p-chart
- b) np-chart
- c) c-chart
- d) u-chart

Answer: c) c-chart

Explanation: The c-chart, or count chart, is used for monitoring the number of defects per unit in a process. It is appropriate when the number of defects can vary from unit to unit.

- 5. What does the "P" in the PDSA cycle stand for?
- a) Proceed
- b) Plan
- c) Process
- d) Probabilistic

Answer: b) Plan

Explanation: The PDSA cycle stands for Plan, Do, Study, Act. It is a systematic framework for continuous improvement in quality management.

6. Which control chart is used for monitoring the proportion of nonconforming items in a

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- a) p-chart
- b) np-chart
- c) c-chart
- d) u-chart

Answer: a) p-chart

Explanation: The p-chart, or proportion chart, is used for monitoring the proportion of nonconforming items in a sample.

- 7. In statistical quality control, what does "u" stand for in the u-chart?
- a) Upper control limit
- b) Unit deviation
- c) Unit standard deviation
- d) Nonconformities per unit

Answer: d) Nonconformities per unit

Explanation: The u-chart is used for monitoring the number of nonconformities per unit in a process.

- 8. Which type of control chart is suitable for monitoring individual data points over time?
- a) p-chart
- b) R-chart
- c) np-chart
- d) c-chart

Answer: b) R-chart

Explanation: The R-chart, or range chart, is used for monitoring the variability of individual data points over time.

- 9. Which statistical quality control chart is used for monitoring the number of nonconformities in a sample of constant size?
- a) p-chart
- b) np-chart
- c) c-chart
- d) u-chart

Answer: b) np-chart

Explanation: The np-chart is used for monitoring the number of nonconformities in a sample of constant size.

- 10. What is the primary purpose of trial control limits in control charting?
- a) To establish the normal variation of a process.
- b) To identify points that may indicate a process shift or instability.
- c) To set the upper and lower specification limits.
- d) To determine the process capability index.

Answer: a) To establish the normal variation of a process.

Explanation: Trial control limits are initially set to help establish the normal variation of a process before stable control limits are determined.

- 11. Which type of control chart is used when the data can be categorized into discrete categories?
- a) R-chart

- b) s-chart
- c) Attribute control chart
- d) Variable control chart

Answer: c) Attribute control chart

Explanation: Attribute control charts are used when data can be categorized into discrete categories, such as pass/fail or conforming/nonconforming.

- 12. What is the purpose of the "Act" phase in the PDSA cycle?
- a) To analyze the results of the study phase.
- b) To make necessary changes based on the study phase findings.
- c) To implement the planned changes.
- d) To document the improvement process.

Answer: b) To make necessary changes based on the study phase findings.

Explanation: The Act phase in the PDSA cycle involves implementing changes based on the findings and results obtained during the study phase.

- 13. Which chart is used to monitor the variability of individual measurements within a sample?
- a) p-chart
- b) np-chart
- c) R-chart
- d) c-chart

Answer: c) R-chart

Explanation: The R-chart, or range chart, is used to monitor the variability of individual

measurements within a sample.

- 14. Which type of control chart is suitable for monitoring continuous data over time?
- a) p-chart
- b) c-chart
- c) Variable control chart
- d) Attribute control chart

Answer: c) Variable control chart

Explanation: Variable control charts are suitable for monitoring continuous data over time, such as measurements of length, weight, or time.

- 15. In statistical quality control, what does the "R" stand for in the R-chart?
- a) Range
- b) Rate
- c) Run
- d) Resistance

Answer: a) Range

Explanation: The R-chart is used to monitor the range, which represents the variability of individual measurements within a sample.

- 16. Which control chart is used for monitoring the number of nonconformities per unit in a process that can produce varying numbers of units?
- a) p-chart
- b) np-chart
- c) c-chart

d) u-chart

Answer: d) u-chart

Explanation: The u-chart is used for monitoring the number of nonconformities per unit in a process that can produce varying numbers of units.

- 17. What does the "Study" phase in the PDSA cycle involve?
- a) Implementing planned changes
- b) Analyzing the results of the study
- c) Documenting the improvement process
- d) Testing and observing the effects of planned changes

Answer: d) Testing and observing the effects of planned changes

Explanation: The Study phase in the PDSA cycle involves testing and observing the effects of planned changes to assess their effectiveness.

- 18. Which control chart is used for monitoring the number of nonconformities in a sample of constant size?
- a) p-chart
- b) np-chart
- c) c-chart
- d) u-chart

Answer: b) np-chart

Explanation: The np-chart is used for monitoring the number of nonconformities in a sample of constant size.

19. What does the "Do" phase in the PDSA cycle involve?

- a) Analyzing the results of the study phase
- b) Documenting the improvement process
- c) Implementing planned changes
- d) Testing and observing the effects of planned changes

Answer: c) Implementing planned changes

Explanation: The Do phase in the PDSA cycle involves implementing planned changes in the process or system.

- 20. Which control chart is used for monitoring the proportion of nonconforming items in a sample?
- a) p-chart
- b) np-chart
- c) c-chart
- d) u-chart

Answer: a) p-chart

Explanation: The p-chart is used for monitoring the proportion of nonconforming items in a sample.

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