Definition: Creativity is the creation of something new and valuable, either intangible (ideas, theories, compositions) or tangible (inventions, works of art).

Creativity vs. Innovation: Creativity generates new ideas, while innovation applies these ideas in practical contexts. Creativity is the starting point for innovation but doesn't guarantee it.

Characteristics of creativity:

- Connecting remote ideas and perspectives.
- Curiosity, flexibility, and tolerance for ambiguity.
- Generating multiple solutions and unusual uses for familiar objects.

Blocks to Creativity:

- Fear of mistakes, criticism, or being an outsider.
- Traditions, taboos, or incompatible objectives.
- Dominance of left-brain (analytical thinking) over right-brain (creative thinking).

Characteristics of a Creative Thinker:

- Belief in creativity leads to success.
- Positive attitude towards learning and knowledge.
- Openness to change and willingness to experiment.

Four Characteristics of Creative Thinking:

1. Originality: Unique responses to problems (e.g., designing futuristic objects).

- 2. Elaboration: Ability to add details and clarify ideas (e.g., customizing phone covers with colors).
- 3. Fluency: Ability to generate many ideas (e.g., a fashion designer producing multiple concepts).
- 4. Flexibility: Shifting mental approaches to solve problems (e.g., working under pressure).

Creative Thinking Techniques:

- 1. 1. Brainstorming: Group method to generate ideas by broadening the solution space.
 - Free-thinking environment.
 - Appoint a chairperson and record all ideas.
- 2. Bridge-Process Flow Analogy: Use traffic flow concepts to solve process bottlenecks.
- 3. Six Thinking Hats (Edward de Bono):
 - Blue Hat: Planning and organizing.
 - White Hat: Factual thinking.
 - Red Hat: Emotions and intuition.
 - Black Hat: Caution and risk assessment.
 - Yellow Hat: Positive and constructive thinking.
 - Green Hat: Creative thinking and new ideas.
- 4. Business Process Reengineering (BPR): Redesigning workflows to achieve business goals.

Validation Checklist:

- Ensure objectives are met and problems are solved.
- Check for new problems introduced and adaptability to future changes.

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