1. SaaS stands for software as a service.
2. Software as a service (SaaS) allows users to connect to and use cloud-based apps over the Internet.
3. SaaS is the service with which end users interact directly.
4. It provides a means to free users from complex hardware and software management.
5. In SaaS customer do not neew to purchase the software and required the license.
6. They simply access the application website, enter their credentials and billing details, and can instantly use the application.
7. Customer can customize their software.
8. Application is available to the customer on demand.
9. SaaS can be considered as a “one-to-many” software delivery model.
10. In SaaS applications are build as per the user needs.
11. From the emaples mentioned below we can find why SaaS is condiered as one to many model.
12. Some examples:
    - Gmail
    - Google drive
    - Dropbox
    - WhatsApp

Characterstics of SaaS:

1. The product sold to customer is application access.
2. The application is centrally managed.
3. The service delivered is one-to-many.
4. The service delivered is an integrated solution delivered on the contract, which means provided as promised.