

The Consumer Protection Act, 2019, aims to protect the interests of consumers and establish authorities to address consumer grievances.

The act provides various consumer rights, which are as follows:

1. Right to Safety: Consumers have the right to be protected against hazardous goods and services. They have the right to information about the safety standards and precautions that manufacturers and service providers must follow.
2. Right to Information: Consumers have the right to know about the quality, quantity, price, ingredients, and other relevant information about goods and services they purchase. They also have the right to be informed about the terms and conditions of sale.
3. Right to Choice: Consumers have the right to choose from a variety of goods and services at competitive prices. They have the right to compare prices and quality before making a purchase.
4. Right to Representation: Consumers have the right to form or join consumer organizations that represent their interests and protect their rights.
5. Right to Redressal: Consumers have the right to seek redressal against unfair trade practices and to receive compensation for loss or damage caused by defective goods or services.
6. Right to Consumer Education: Consumers have the right to receive education on consumer rights and responsibilities, safety standards, and other relevant information related to consumer protection.

Write short notes on Consumer Rights ?